

MEDICAL, ACCIDENT AND OTHER BENEFITS CLAIM GUIDE

SUPPORTING DOCUMENTS REQUIRED

Hospital Benefit/Hospital and Surgical Claim

1. Duly completed [Hospital & Surgical Claim Form](#) ,
2. Duly completed [Hospital & Surgical Claim Form](#) by doctor on page 2-3,
3. Hospital discharge note/Summary providing the date of admission, date of discharge and diagnosis by doctor,
4. Copy of all relevant investigation results, hospital reports, CT/MRI Scan, X-ray report and etc,
5. Copy of policy/contract/certificate documents,
(If policy/contract/certificate document cannot be located, please complete [Indemnity Form for Loss/Non-Receipt of Policy/Contract/Certificate Document](#)),
6. Original hospital bills and receipts,
7. Copy of claimant's identity card/birth certificate/passport,
8. Certified true copy of claimant's bank passbook/statement.

Loss of Income/Weekly Indemnity/Snatch Theft Claim (for Takaful Enhanced Disability - TEDPA claim only)

1. Duly completed [Comprehensive Accidental Benefit Claim Form](#) ,
2. Duly completed [Comprehensive Accidental Benefit Claim Form](#) by doctor on page 3-5,
3. Certified true copy of police report,
(For TEDPA claims, the **original** police report is required),*

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4. Copy of medical leave certificate,
5. Copy of policy/contract/certificate documents,
(If policy/contract/certificate document cannot be located, please complete [Indemnity Form for Loss/Non-Receipt of Policy/Contract/Certificate Document](#)),
6. Original bill and receipts,
7. Copy of salary slip *(only applicable to Livelife series)*,
8. Copy of claimant's identity card/birth certificate/passport,
9. Certified true copy of claimant's bank passbook/statement.

Child Birth Claim (First Born) / Marriage Benefit Claim (First Legal Marriage)

1. Duly completed [Hospital & Surgical Claim Form](#),
2. Certified true copy of marriage certificate,
3. Certified true copy of birth certificate of child,
4. Copy of policy/contract/certificate documents,
(If policy/contract/certificate document cannot be located, please complete [Indemnity Form for Loss/Non-Receipt of Policy/Contract/Certificate Document](#)),
5. Copy of policy/contract/certificate owner/holder's identity card/passport,
6. Copy of claimant's identity card/birth certificate/passport,
7. Certified true copy of claimant's bank passbook/statement.