

SUPPORTING DOCUMENTS REQUIRED

1. Duly completed [Death Claim Form](#),
2. Certified true copy of deceased's death certificate,
3. Certified true copy of burial permit (*if any*),
4. Duly completed [Medical Report on Death Claim*](#),
5. Certified true copy of deceased's identity card/birth certificate,
6. Original policy/contract/certificate documents,
(*If policy/contract/certificate document cannot be located, please complete [Indemnity Form for Loss/Non-Receipt of Policy/Contract/Certificate Document](#)*),
7. Certified true copy of claimant's identity card/birth certificate/passport,
8. Certified true copy of claimant's bank passbook/statement,
9. Proof of relationship (*for deceased's spouse and family*):
 - Spouse: *Marriage Certificate*
 - Parents: *Birth Certificate of Deceased*
 - Children: *Birth Certificates of Children*

** For certain cases, we may request the doctor to fill in the form for extra information.*

Additional Documents Required for Accidental Death:

1. Certified true copy of the police report,
2. Certified true copy of post mortem report/autopsy report,
3. Newspaper cutting (if any).

DEATH CLAIM GUIDE

Additional Documents for Overseas Death:

1. Import/Export permit certificate,
2. Copy of death certificate in foreign language must be translated to English and authenticated by Malaysian Embassy in that particular country or the respective embassy in Malaysia,
3. Letter of confirmation of death by National Registration Department (JPN).